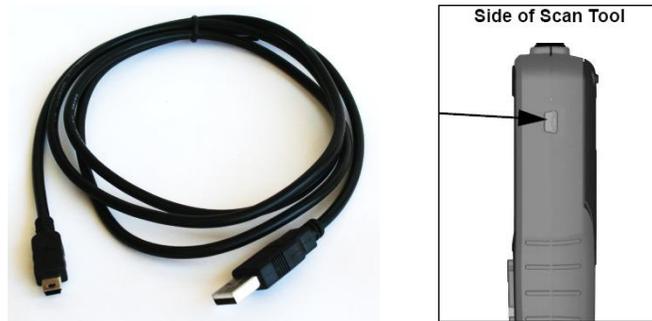# CP9695 Update Instructions

Note: Scanning Suite 4.3 should be installed on the PC prior to performing the tool update.
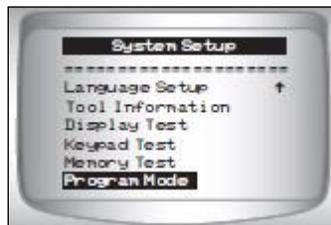
Prepare the AutoScanner® Pro

1. Plug the tool into the PC via the USB port using a USB A to mini B cable.

2. In the **Main Menu**, arrow down to **System Setup** and press **ENTER**.

3. In the **System Setup** menu, arrow down to **Program Mode** and press **ENTER**.

Note: Antivirus software and firewalls installed on your PC can prevent updates from properly downloading. It is recommended to disable these for the duration of the update.
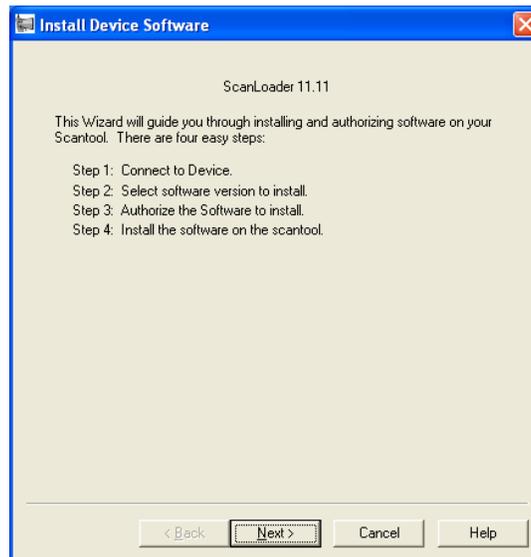
Updating the AutoScanner® Pro

4. Open Scanning Suite on the PC by double clicking the **Actron LaunchPad** shortcut **or** clicking **start/All Programs/Scanning Suite/Actron/LaunchPad**.
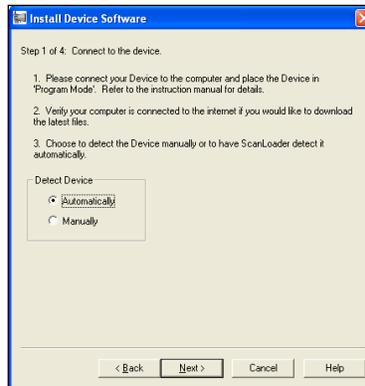

5. Click **Tool Update**.

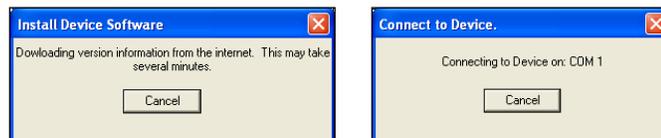**6.** The ScanLoader application will open. Click **Next** to continue.

7. Verify that your computer is connected to the internet. (Please note: Internet connection is not required to complete the update. Simply choose **Ignore** when Internet connection is not found.) Check the option for Scanning Suite to **automatically** detect the device and click **Next**.
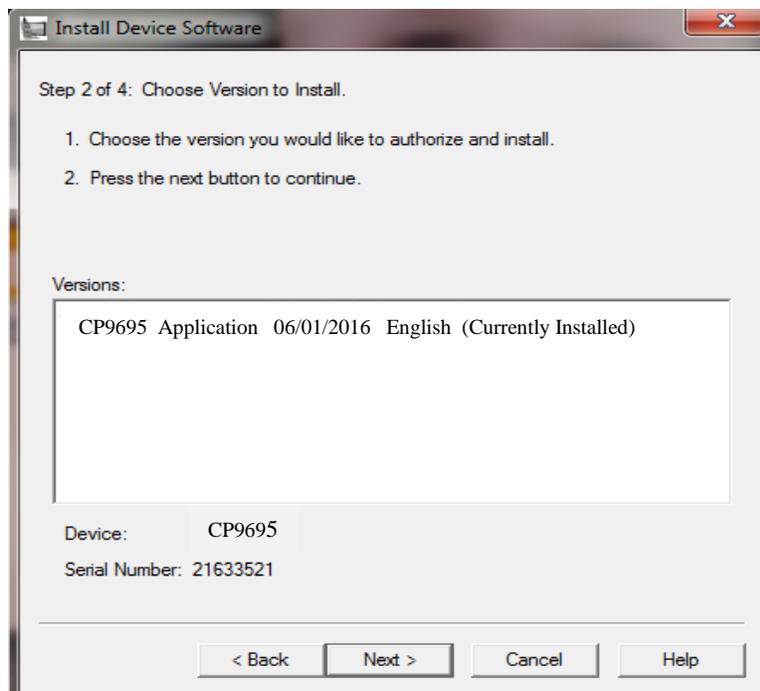
8. Wait while version information is downloaded from the internet and connection to the device is established.

Note: Although the device is plugged into a USB port, the software will connect using a virtual com port.
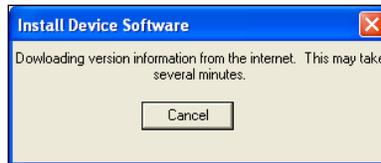

Note: If Scanning Suite cannot find the device, you will see a "could not connect to the device" message. If this occurs, try using a different USB port or check Windows Device Manger to ensure the drivers are properly installed and a virtual COM port was created for the tool.

9. Once Scanning Suite is connected to the device, a version list will be displayed. Choose the most recent version and click **Next**.
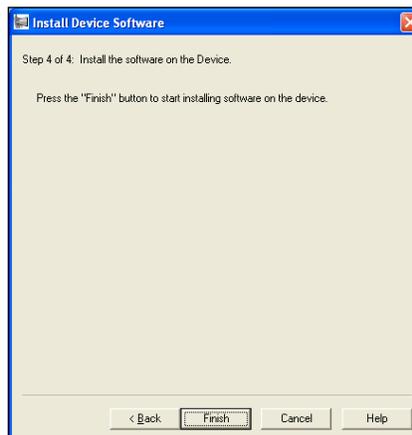
10. Wait while version information is downloaded from our update server. This may take several minutes.
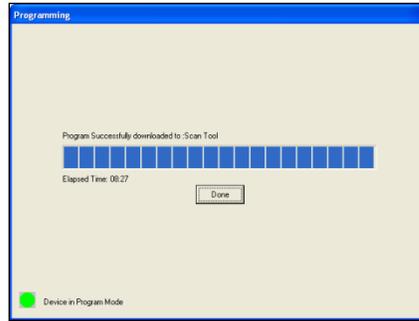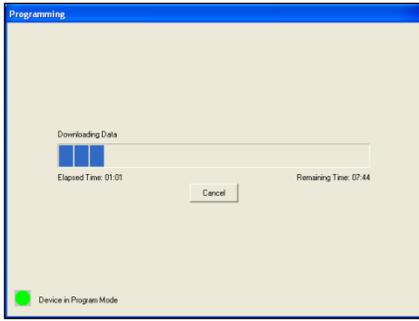

11. Once the files are downloaded, you will need to authorize the software. Since this is a free update, the software serial number and authorization code is not required. Click **Next** to install the new software onto the tool.

12. Click **Finish** to begin the installation.

13. Wait while the tool is being programmed and click **Done** once completed.

14. The update is complete and the tool will display Success. You may now disconnect the tool and close the Scanning Suite application.